



Office of the City Manager
312 W. Whitewater Street, P.O. Box 178
Whitewater, Wisconsin 53190

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City Services & Facilities Update 4/24/2020

In an effort to comply with the Governor's "Safe at Home" directive, and in continued efforts to reduce the COVID-19 risk for city employees, the City of Whitewater Municipal Building is physically locked. This closure will remain in force until further notice. Individuals needing public safety assistance from the police department will be able to request assistance via the intercom located on the wall in the Whitewater Street entryway or by calling 262-473-0555 (Option 4) or for emergencies, dial 911.

Contacting City Staff

Whitewater staff will continue to report to work throughout the closure period. Phone lines will remain operational and staff will answer calls during normal business hours.

Making Payments

In-person payments will no longer be accepted at the municipal building until further notice. Property Taxes, Utility Bills, and Citations can be paid online by clicking here: [Pay Bills Online](#). Payments can be placed in the drop box located in the Whitewater Street entrance or sent by mail to: PO Box 690, Whitewater, WI 53190.

Library

Curbside pick-up service will begin on **Monday, April 27, 2020**. Service hours will be Monday through Friday, 9:00 am to 5:00 pm. More information can be found at <http://www.whitewaterlibrary.org/>

Municipal Court

Municipal Court has cancelled all court activities. Court dates will be postponed until May 13, 2020. See the Municipal Court web page: [Municipal Court](#) for more information.

Parks & Recreation

All facilities and playgrounds are closed and programs and services cancelled until further notice. City parks will remain open. Please practice social distancing while outside in our parks.

Planning // Zoning // Building Inspection // Code Enforcement

Permit applications and associated fees can be submitted electronically or by mail. See web page for details: [Forms-Fees](#). Questions regarding permits, plan submittals or inspections can be directed to 473-0144.

Police, Fire and EMS Services

Request assistance via the intercom located on the wall in the Whitewater Street entryway or by calling 262-473-0555 (Option 4) or for emergencies, dial 911.

Public Works Services

All public works divisions will continue in the normal course of operations. Facilities will remain closed to the public until further notice. Questions or requests for appointments can be directed to 473-0560.

Public Meetings

Board and commission meetings are being held virtually with staff utilizing the application of technology to help avoid public gatherings while still holding meetings to take necessary committee actions. Information on public meetings can be found on the city website calendar.

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