

# Frequently Asked Questions

Visit the City of Whitewater website for more information at [www.whitewater-wi.gov](http://www.whitewater-wi.gov)

**Animal Control:** All dogs and cats shall be kept under restraint. If your animal is at large it will be impounded. Animals which habitually bark or cry are prohibited.



**Animal License:** Dog licenses are required and valid for one calendar year. Licenses are available at the Finance Department in the Municipal Building.



**Bike License:** Required by the City, licenses can be obtained at the Police Department. The non-expiring license fee is \$3.

**Citation Fines:** Municipal citations are paid at the Clerk of Court's office, located on the first floor of the Municipal Building. If you need to set up a payment plan or change a court date for your municipal citations you must see the Clerk of Courts.

## Garbage/Refuse/Recycling:

Garbage pick up is weekly on Thursday mornings, citywide. Recycling is every two weeks. Bulky items are picked up the second Thursday of the month. Garbage may not be set out earlier than 4:00 PM on Wednesday. Garbage containers must be restored to a place out of view from the street by **9:00 AM the day after pickup**. If containers are left out and the city has to move them there will be a **\$25 fee** charged to the property owner.



**Lawns:** Grass must be kept cut to a reasonable length of **less than seven (7) inches** and free of noxious weeds.



**Litter and Other Debris:** Homeowners and tenants in residential neighborhoods are responsible for keeping the property free of all litter, junk and other unsightly debris.

**Motor Vehicle Accidents:** If involved in a traffic accident in the City, contact the Whitewater Police Department and an officer will be assigned to respond to the accident.

**Noise:** One of the most common complaints a neighbor may have is being disturbed by loud noise. Not everyone has the same noise level tolerance. City ordinances prohibit disturbing others by noise of any type whether it is a loud stereo, loud voices, live band, etc.

**Outdoor Furnishings:** Only furniture **designed for outdoor use may be placed outside a residence**. Furniture designed for indoor use may not be placed or kept on lawns or porches that are not entirely enclosed.

**Parking Tickets:** Parking tickets can be paid by mail (do not send cash), at the Police Department lobby window during regular business hours, or by dropping the payment in the payment drop boxes at the entrances to the Municipal Building.

**Parking:** Parking is prohibited on most city streets between the hours of 2 AM and 5 AM. Winter parking restrictions begin on November 1st and end on March 31st (parking prohibited on all city streets from 2 AM to 6 AM). On-street parking is prohibited during snow emergencies. Other than in a paved parking lot, **parking is prohibited on front and side lawn areas**, and other areas of the property not designed for parking.

**Recreational Fires:** No permit is required however, there are regulations. Recreational fires must be attended at all times. They shall be no closer than 15 feet from any structure or side lot line and 10 feet from any rear lot line. Recreational fires are allowed only during the following schedule:



- Sunday - Thursday from 4 PM to 10 PM
- Friday & Saturday from 4 PM to 1 AM the following day

Recreational fires shall only burn dry wood. All recreational fires must also be completely extinguished when unattended. Recreational fires with a base greater than 5 feet in diameter shall require a permit issued by the city manager or their designee. Contact Neighborhood Services for permit information.

**Sidewalks:** Sidewalks must be cleared of snow and ice within **24 hours** of a snow storm ending.

**Vehicles:** Storage of junk vehicles is prohibited, all vehicles must be licensed and operable or covered with an approved car cover or blue tarp.



### Alcohol Violations:

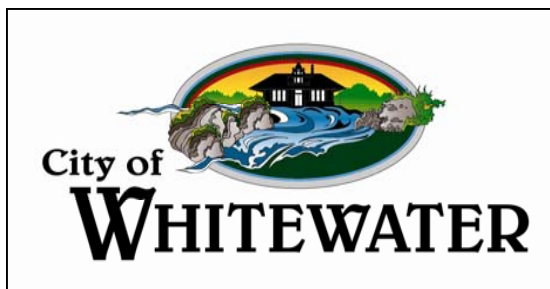
- It is unlawful statewide for any person under the age of 21 to possess or consume alcohol beverages.
- It is also unlawful to provide alcohol to those under 21, or to sell alcohol to anyone if you do not hold a license to do so.
- Possession or consumption when underage, allowing underage to consume on your premises, or sale without license all carry stiff penalties.
- Charging a small fee or “accepting donations” to “defray the costs of holding a party” or “only selling a cup” when serving alcohol is considered a sale without license.
- Alcohol violations or repeated complaints from your neighbors can result in your landlord terminating your lease.

### Neighborhood Relations:

- ♦ Take time to introduce yourself when moving into a new neighborhood. Tell your neighbors who you are and provide them with your telephone number. Ask that they call you with any concerns that arise.
- ♦ Listen to your neighbors concerns. Do your best to make them feel comfortable with you as a neighbor. Let them know that you understand their desire to live in a peaceful and safe community. Appreciate the fact that their outlook and life goals may not be the same as yours.

### Residential Housing:

- \* Contact Neighborhood Services for questions regarding residential housing restrictions and regulations.



Neighborhood Services Number:  
262-473-0540

Neighborhood Services Email:  
codeenforcement@whitewater-wi.gov

Police Emergency Number:  
9-1-1

Police Non-Emergency Number:  
262-473-0555

Police Email:  
police@whitewater-wi.gov

Administrative Business Hours  
Monday through Friday  
8:00 a.m. to 5:00 p.m.

Police Lobby Hours  
Monday through Friday  
8:00 a.m. to 4:30 p.m.

For more information visit the City of Whitewater website at [www.whitewater-wi.gov](http://www.whitewater-wi.gov)

City Municipal Code can be found under Government on the City website

## Community Living

### Important guidelines for living in Whitewater



City of Whitewater  
312 W. Whitewater Street  
Whitewater, WI 53190  
262-473-0500