



## PUBLIC NOTICE - UTILITY RATE INCREASE

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May 22, 2019

### **Re: Rate Increase for Wastewater Utility Charges**

Dear Utility Customer:

This letter is to inform you that wastewater utility rates are increasing effective June 27, 2019. As a result, you will see an increase in the sanitary portion of your monthly utility bill. This will be reflected on your July 2019 utility bill tentatively set for mailing on July 26, 2019. The following sections provide additional information on the rate increases and how it may impact your bill.

#### **Are all rates on my bill going up?**

No. Only wastewater utility rates will increase. The wastewater increase will be evident in the sewer usage and sewer base charge amounts listed on your utility bill. Based on the average water use among residential customers in 2017, a typical resident using approximately 3,000 gallons (low use) of water per month would experience an increase of \$7.76 per month. A resident using 4,000 gallons (average use) of water per month would experience an increase of \$9.09 per month. A resident using 5,000 gallons (high use) of water per month would experience an increase of \$10.43 per month.

#### **Why are my rates increasing?**

Your sewer utility rates are increasing as a direct result of the recent improvements at the wastewater treatment facility as well as street reconstruction projects completed through the Capital Improvement Program. These improvements are necessary in order to maintain sewage treatment quality at the wastewater utility and an effective collection system.

#### **Where can I find more information?**

More information regarding the upcoming wastewater project can be found online at <http://www.whitewater-wi.gov/270/Wastewater-Facility-Project-Update>.

#### **Who do I contact with questions?**

Questions related to the overall wastewater project can be directed to the Wastewater Utility at 262-473-5920. Questions related to your utility bill can be directed to the Finance Department at 262-473-1383 or 262-473-1382.