



## PUBLIC NOTICE - UTILITY RATE INCREASE

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January 28, 2016

### **Re: Rate Increase for Wastewater and Stormwater Utility Charges**

Dear Utility Customer:

This letter is to inform you that wastewater and stormwater utility rates have increased for 2016. As a result, you will see an increase in the sanitary and stormwater portion of your monthly utility bill. This will be reflected on your January 2016 utility bill tentatively set for mailing on January 29, 2016. The following sections provide additional information on the rate increases and how it may impact your bill.

#### **Are all rates on my bill going up?**

No. Only wastewater and stormwater utility rates will increase. The wastewater increase will be evident in the sewer usage and sewer base charge amounts listed on your utility bill. Based on the average water use among residential customers in 2015, a typical resident using approximately 2,000 gallons (low use) of water per month would experience an increase of \$7.60 per month. A resident using 3,000- 4,000 gallons (average use) of water per month would experience an increase of \$14.00-\$15.00 per month. A resident using 7,000 gallons (high use) of water per month would experience an increase of \$28.40 per month. In addition, the stormwater rate, per ERU, was increased \$0.59 per month.

#### **Why are my rates increasing?**

Your sewer utility rates are increasing as a direct result of the upcoming improvements at the wastewater treatment facility. Most notable in the sewer improvements is the replacement of the secondary treatment process and electrical infrastructure. These improvements are necessary in order to maintain sewage treatment quality at the wastewater utility. The rate increase on the stormwater portion of your bill is necessary to cover the anticipated debt service costs associated with various stormwater infrastructure improvements planned for this summer.

#### **Where can I find more information?**

More information regarding the upcoming wastewater project can be found online at <http://www.whitewater-wi.gov/wastewater-utility>.

#### **Who do I contact with questions?**

Questions related to the overall wastewater project can be directed to the Wastewater Utility at 262-473-5920. Questions related to your utility bill can be directed to the Finance Department at 262-473-1383 or 262-473-1382.