

Lifting of the “Water Run” Notice, City Of Whitewater water Customers

As of today, April 7th, most of the City Of Whitewater water customers can discontinue running their water to prevent service line freezing. There are a couple of exceptions which are: Buckingham Blvd. from Eden Court to Ventura Blvd., Eden Court, and Forest Ave. These areas have extremely shallow water services/water mains and will be notified in the near future when they can cease running water. The City Of Whitewater would like to thank all of our water customers for their cooperation and patience during this very cold and unusual winter that caused some to be temporarily without water. Many city employees joined together to work nights and through the weekends to ensure all of our customers had access to water in their homes. Without our customer’s patience and without all other city departments helping out in some way with the many frozen services and water main breaks the situation would have certainly been much worse.

Due to the unprecedented frost levels across the Midwest causing freezing at levels never before affected, we are thankful for the lessons and procedures learned by each individual water utility. Most water utilities across the state communicated and shared with each other their ideas and procedures to help each other deal with the deep frost levels. These lessons will better prepare us to provide even greater customer service for future winters to come.

Rick Lien, Water Superintendent