

# Whitewater Police Department

## 2008 Annual Report

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## 2009 Management Plan



Whitewater Police Department  
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*"Protecting Our Community"*

## Introduction

I am very pleased to present our 2008 Annual Report/2009 Management Plan. While it is my privilege to author this introductory page, the credit for this document really goes to the outstanding men and women who comprise the Whitewater Police Department.

Through the years we have worked very hard to fight crime, provide quality safety service to our community, and maintain a very progressive and highly professional law enforcement agency. A low crime rate, public confidence in our ability and integrity, quality personnel, policies and practices in accord with national standards, and innovative community policing programs are just a few of our noteworthy accomplishments.

There are a variety of quantitative and qualitative measurements by which to gauge the performance and effectiveness of a law enforcement agency. How people feel about their police and how safe they feel in their community are two such measures. Responses from the National Citizen Opinion Survey conducted here in Whitewater appear to confirm the results of our own periodic citizen opinion surveys, i.e. that our citizens have a high opinion of our agency's performance and personnel and that people feel safe living and working in Whitewater.

Although we are pleased and proud of these results, we can ill afford to be complacent or overconfident. We must strive for excellence and we must continue to work hard to ensure the safety and stability of our community. We enjoy a very good reputation, but the expectations by the citizens we serve require that we not rest on our laurels. Now is the time for us to redouble our commitment to the highest traditions of policing and public safety.

Within the pages of this document we provide a statistical accounting of what has occurred in Whitewater over the last year. We also include details regarding the professional development of our Department and a guide to what we intend to accomplish in the year ahead.

Key among our accomplishments this past year was our reaccreditation by the Wisconsin Law Enforcement Accreditation Group (WILEAG). Accreditation is a prestigious honor bestowed on those relatively few law enforcement agencies which have been successful in coming into compliance with a comprehensive set of standards which cover virtually every aspect of a law enforcement operation.

None of what we accomplish could be achieved without the dedication and effort put forth by so many in our organization. It is my opinion that our greatest strength is the quality and caliber of our personnel. As individuals and as a law enforcement agency we have the capacity to meet virtually any challenge. I believe that the future of the Whitewater Police Department remains very bright and that together we stand ready to successfully meet the challenges of a new year.

In conclusion, I wish to thank all of our Department personnel, Police and Fire Commission, City Manager, City Council, and our citizens for their continued support and cooperation.

*James R. Coan*  
*Chief of Police*



## City of Whitewater Police Department Mission Statement

The mission of the Whitewater Police Department is to enhance the quality of life for those living in the City of Whitewater by providing quality police service to the community through fairness, integrity and professionalism, promoting a safe environment through police and citizen interaction, and by the equitable enforcement of the laws of the City of Whitewater and the State of Wisconsin within the framework of the Constitution of the United States.

### Values

***Preserve and Advance Democratic Values*** - We shall uphold this country's democratic values as embodied in the Constitution, and dedicate ourselves to the preservation of life, individual freedoms and justice for everyone.

***Improve the Quality of Community Life*** - We must understand the importance of community values and expectations, be responsive to the concerns of all citizens, and encourage our officers to expand their role in helping the community to develop into a better place to live.

***Compassion*** - The role of the police is to resolve conflict through impartial enforcement of law, not through imposition of judgment or punishment. All persons shall be treated equitably and with compassion.

***Professionalism*** - We must recognize that our success is dependent on the trust and confidence of the citizens of the community, which we serve. Therefore, we shall always engage in behavior which is beyond reproach and reflects the integrity of police professionals.

***Pride*** - We pride ourselves on being capable and caring people who provide a valued service to the citizens of Whitewater, and we shall promote pride in our community, agency and profession.

***Teamwork*** - Law enforcement and public safety are of community wide concern, thus we must actively seek citizen involvement in all aspects of policing. We shall strive to cultivate effective working relationships with other governmental, public and private service agencies in pursuit of mutual goals.

***Commitment*** - We must have a vision for the future of our community and our agency, and make a firm commitment to foster goals, which will enable us to attain that end.

***Excellence*** - We shall endeavor to meet, or exceed, nationally recognized law enforcement standards in every duty we undertake. We pledge to establish and maintain high performance standards to ensure public confidence and trust.

***Quality Service*** - We shall strive to realize the aforementioned values in order to provide the citizens of Whitewater with the highest quality of police services possible and accomplish our department mission.

## 151 Years of Professional Policing

In 1858 the first two law enforcement officers, James Shrom and Dominic O'Donnell, were hired to patrol what was then the Village of Whitewater. S.D. Ferguson was later appointed Village Marshall. The town was patrolled primarily on foot, with outlying areas covered by horseback.

With the dawn of the 20th Century came new and innovative ways to serve the incorporated City of Whitewater. The first motorcycle began to patrol the streets. Criminals were now fingerprinted and telephone lines extended from throughout the City into the police station. In 1911, George Gill was appointed the first Chief of Police. In the early 1900's an officer's salary was established at \$55 per month.

The Great Depression-era of the 1930's saw the police department battling the effects of prohibition while policing with very meager resources. In 1941 a civilian Police and Fire Commission was created to oversee the hiring and discipline of officers. By the 1950's the City's population had grown and so too had the size of the Police Department, comprised then of 7 sworn officers.

The 1960's brought change, turmoil, and reform. The Vietnam War, social unrest, and civil rights brought protest and demonstrations to the campus of the University of Wisconsin-Whitewater. In 1970, an arson fire destroyed a famous campus landmark, "Old Main".

By the early 1970's the Police Department had grown to 20 officers. In 1971, Whitewater was distinguished as the first city in the State of Wisconsin to install a 911 system. Although the overall crime rate remained stable, the City experienced its first homicide in 1977.

In the 1980's the Whitewater Police Department entered the age of technology with computers, a fax machine, and a new radio system installed. In 1990, the first fully sworn female officer was hired. Throughout the 1990's the Department saw continued organizational growth and development. In 2008 we increased our sworn staff to 24 officers, the first increase in sworn staffing since the late 1980s. This 2008 Annual Report reflects the fact that we continue to be an innovative and very professional law enforcement organization.

Today, the Whitewater Police Department, an accredited law enforcement agency, numbers 24 sworn officers who are fully dedicated to ushering in the twenty-first century with their commitment to professional policing. Quality personnel, a low crime rate, public confidence in our ability and integrity, policies and practices in accord with national standards, and innovative outreach programs are a few of our noteworthy accomplishments. We take great pride in our community, our department, and in our commitment to protect and service the citizens of the City of Whitewater.



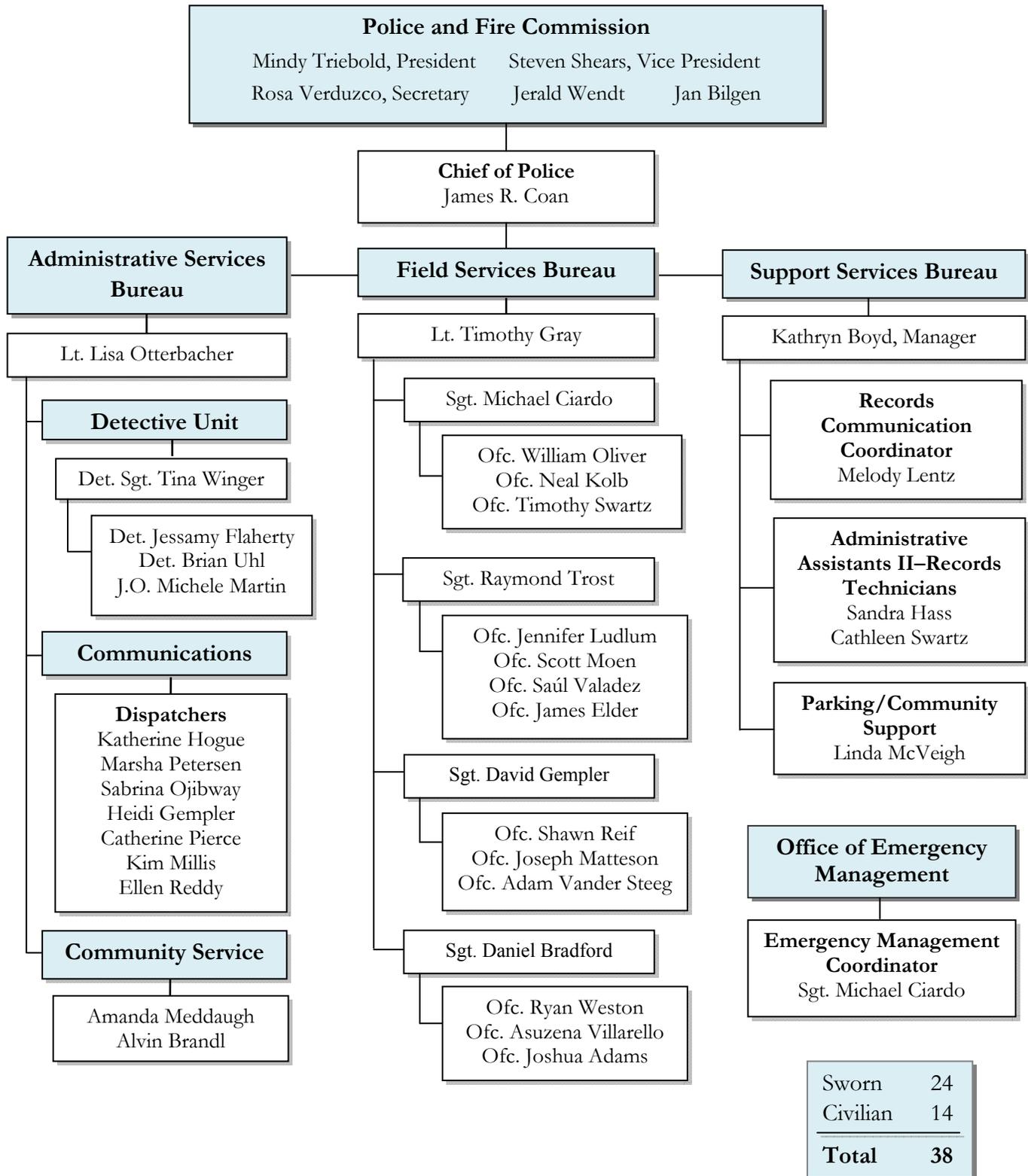
Officer Joe Monahan and squad car circa 1941  
Photo courtesy of the estate of Fran Achen



Lt. Lisa Otterbacher and squad car circa 2006  
Photo by Cathleen Swartz

*"Protecting Our Community"*

## Whitewater Police Department Organizational Chart as of December 31, 2008



## **Police and Fire Commission**

Police and Fire Commissions date back in time, nearly a century ago, when the Wisconsin Legislature enacted a measure establishing such commissions as municipal bodies. Recognizing the critical role of police officers and fire fighters in assuring the public's safety, the legislature believed that by creating an independent body, one that no political party could come to dominate, the selection and removal of police officers and fire fighters would be insulated from the vagaries of partisan politics.

The statutory powers, duties, and responsibilities of a Police and Fire Commission are significant. A commission has authority to appoint, suspend, or remove the Chief of Police, to approve appointments and promotions, to hear appeals of disciplinary action or to impose discipline.

The City of Whitewater Police and Fire Commission was established in 1952 and was created in pursuant to Chapter 2.28 of the Whitewater Municipal Code as well as Wisconsin State Statutes. The commission consists of five citizen members appointed by the City Manager/Common Council. Their terms are for a five year period. We have been very fortunate over the years to have had many thoughtful and dedicated citizens serve our community as Police and Fire Commissioners.

## **Chief of Police**

Our Chief of Police is the highest level management position within the police department. The Chief of Police is ultimately responsible for the complete control, operation and representation of the Whitewater Police Department and its employees. Work involves supervising departmental activities, formulating and enforcing departmental rules of conduct, developing policies, coordinating activities with outside agencies, preparing and justifying operational budgets, making recommendations for hiring, promotions, commendation and discipline, setting individual and departmental goals and objectives, and representing the City and the department to the general public, governmental agencies, news media, etc. Work is performed under the general supervision of the City Manager and the Police and Fire Commission.

## **Administrative Services Bureau**

The Administrative Services Bureau provides the communication, investigation, training and community service for the Department.

**Administrative Services Commander** – Our Administrative Services Commander is responsible for a wide range of duties including: internal affairs, audit and inspections, planning and research, personnel and training, policy development, accreditation, and organizational functions designed to enhance the efficiency, effectiveness, and professional competence of employees of the Department. The Administrative Services Commander is an upper management, command level position and serves as second-in-command of the Department.

**Detective Sergeant** – Our Detective Sergeant is responsible for managing and directing the investigative function of the Department. This individual directly supervises assigned personnel and performs complex investigations and necessary follow-ups of crimes against persons and property. The Detective Sergeant

also works closely with internal elements of the Department, other law enforcement and Criminal Justice agencies, and with the general public in the reporting, investigation, and prosecution of offenders.

**Detective** – Our Detectives perform complex investigations and necessary follow-ups specializing in crimes against persons and property occurring in the City of Whitewater. These individuals work closely with internal elements of the department, other governmental agencies, and the general public in the reporting, investigation and prosecution of offenders.

**Juvenile Officer** - Our Juvenile Officer is assigned to investigate sensitive crimes, property offenses, acts of violence, and drug/alcohol violations that involve juveniles as suspects or victims. In addition to investigative work, the Juvenile Officer acts as a liaison between the police department and the school system. The Juvenile Officer is responsible for educational presentations, and the patrol and supervision of various school functions.

**Dispatcher** – Our Dispatchers provide communications service for the City of Whitewater Police, Fire and EMS as well as the University of Wisconsin – Whitewater Campus Police Department. Duties include answering emergency and non-emergency phone lines; operate our radio system; monitor unit activity for response and well being; maintain accurate records; maintain station security by video monitors and speakers; and assist the general public by telephone and in person.

**Community Service Officer** – Our Community Service Officers are part-time, limited term, non-sworn, para-professional positions responsible for performing limited law enforcement and animal control functions for the department. Work involves parking enforcement, traffic direction, park patrol, motorist assist, recovering lost/found property, animal control, code enforcement, crossing guard duties, funeral escort, traffic and crowd control at civic events, pickup and delivery duties, and other miscellaneous tasks as may be assigned.



Det. Sgt. Winger, Det. Uhl and Det. Flaherty review evidence.



Dispatchers Gempler and Millis on duty in the Communications Center.



Juvenile Officer Martin at the Whitewater Safety Fair.



CSO Meddaugh performing parking duties.

## Year in Review

The primary responsibility of the Administrative Services Commander is to oversee accreditation, employ and maintain departmental staffing, facilitate training objectives, manage internal affairs, as well as provide administrative oversight of the Detective Bureau, the Communications Center and the Community Service Officers.

The year 2008 was a year of departmental growth in both the area of communications as well as the patrol bureau. Departmental staffing had not been increased in over fifteen years. The increase of one patrol officer in the Patrol Bureau and one dispatcher in the Communication's center was supported by expanding community population and city borders, increase of calls for service and span of control concerns specific to the Communications Center.

On April 23<sup>rd</sup> through April 24<sup>th</sup> a three person review team conducted a comprehensive review of the department's compliance to 233 accreditation standards. On June 6, 2008, the Wisconsin Law Enforcement Accreditation Group (WILEAG) governing board convened in West Allis, Wisconsin. By unanimous vote, the WILEAG board voted to award the Whitewater Police Department with re-accredited status. This was the department's third Re-Accreditation on-site review.

The Detective Unit conducts complicated, in-depth and complex criminal investigations. The Detective Unit acquired several new pieces of surveillance equipment and conducted training in the area of surveillance, narcotics and sensitive crimes investigations to continue to provide progressive and innovative approaches to investigating and solving criminal activity. The Detective Bureau continues to foster and enhance the partnership with The Internet Crimes Against Children (ICAC) organization. ICAC is an Internet based organization that works to identify and locate sexual predators that are attempting to abuse children through the hidden barrier of the Internet. Our Sensitive Crimes Team became an official ICAC affiliate in 2008.

The Whitewater Police Department participated in two large scale operations in 2008. The first was in conjunction with the Multi-Jurisdictional Sexual Assault Task force. The task force conducted a comprehensive sweep of all registered sex offenders in Walworth County. All offenders were personally met by members of the task force to ensure registration compliance. The second task force was in conjunction with the Detective Bureau and the Walworth County Drug Unit. A comprehensive sweep was made of several known drug suspects. The sweep yielded over 19 arrests of drug offenders residing in Whitewater.

The Communication Center continues to be a professional and innovative component for the department and community. Phase one, the construction phase of the communications center upgrade was completed in 2008. Phase two will begin in 2009, which will include the implementation of new radio consoles and enhanced recording of all video cameras throughout the police department.

The Whitewater Police Department continues to maintain strong cultural diversity through department policy, personnel and training. On May 17, 2008 two department representatives participated in "Uniting Latino Families with their Community". In June 2008 the department hosted a Hispanic Outreach program with community members addressing various community safety issues. The presentation was provided in Spanish. Also in 2008 the department implemented a bi-annual department newsletter in Spanish and English to share current safety issues with the Hispanic community.



*Lt. Lisa Otterbacher  
Administrative Services Commander*

## Field Services Bureau

The Field Services Bureau is the uniformed patrol component of the Department.

**Field Services Commander** - Our Field Services Commander is responsible for directing the field operations of the Department and facilitating the delivery of police service to the community. This position acts as an advisor for his/her subordinates by providing the necessary level of guidance and assistance required by first line supervisors and patrol officers to accomplish their tasks in an efficient and effective manner. The Field Services Commander is an upper management, command level position.

**Sergeant** - Our Sergeants are first-line supervisors who direct the field operations of the department and who facilitate the delivery of police services to the community. These individuals act as advisors for their subordinates by providing the necessary level of guidance and assistance required by the patrol officers to accomplish their assigned tasks in an effective and efficient manner. Duties are performed under general supervision of the Field Services Commander.

**Patrol Officer** – Our Patrol Officers are entry level sworn positions responsible for the protection of life and property through the enforcement of laws and ordinances. Work involves patrolling assigned areas, responding to calls for service, investigating crime, conducting traffic enforcement, apprehending violators, protecting victims and property, and responding to emergency situations. Duties are performed under general supervision of a Sergeant.



Sgt. Ciardo assists Ofc. Swartz with an accident report.



Ofc. Ludlum conducts a test of a laser speed detection unit with Sgt. Gempler.



Ofc. Valadez simulates a felony traffic stop.



Ofc. Reif interviewing a suspect.



Ofc. Oliver on foot patrol in the downtown area.

## Year in Review

During 2008, the Field Services Bureau responded to several requests for directed traffic enforcement. The biggest priority was given to the “Campus Corridor”, consisting of West Main Street from Prince Street to Prairie Street. Officers were assigned to target this area for traffic and pedestrian violations. As a result of this effort, numerous citations were written to motorists for a variety of violations to include but not limited to: speeding, failure to yield to pedestrians and inattentive driving. Officers also made several contacts with pedestrians who jaywalked. After warning the pedestrians, officers re-directed them to the crosswalks with the flashing pedestrian crossing signs. The officers’ enforcement efforts along with the physical changes made to this area resulted in reduced motor vehicle speed and provided safer movement of vehicles and pedestrians through the corridor.

Throughout the year, all of the shifts worked diligently on their respective shift goals which consisted of clearing local warrants, enforcing a variety of liquor laws, to include both licensed taverns as well as house parties, in addition to a variety of traffic related goals. The officers’ efforts netted 155 Operate Auto While Intoxicated arrests, 979 other traffic citations and 502 liquor law violation citations.

2008 also marked the first time in almost 20 years that the patrol staff was increased, by adding a twenty-fourth sworn officer to the department. This most needed officer was added to second shift, where the daily minimum staffing was increased by one. This was in response to the heavy call volume and the complexity of the calls for service received during this shift. It allowed the officers to respond more efficiently to calls for service, spend more time on traffic enforcement and take more proactive crime prevention measures.

I want to take this opportunity to express my appreciation and gratitude for the men and women who make up the field services bureau. Because of their commitment and dedication to duty, Whitewater is a safer community to live, work and visit.

*Lt. Tim Gray*  
*Field Services Commander*



## Support Services Bureau

Support Services Bureau is the clerical and records component of the Department.

**Support Services Manager** – This is a non-sworn, supervisory position is responsible for the management of the clerical staff of the Police Department. Work involves supervision of the clerical staff and Parking/Community Support position in maintaining the official records of the police department, assisting in preparation and monitoring of the departmental budget, and oversight of the department computer system. Additional responsibilities include oversight of the department payroll, monies collected, and support to the administrative staff.

**Records Communication Coordinator (RCC)** - The Records/Communications Coordinator performs tasks related to record keeping and data entry. These duties are performed under the general supervision of the Support Services Manager. The Records/Communications Coordinator also supports the operations of the communications center. This individual acts as an advisor by providing the necessary level of guidance and assistance required by the dispatchers to accomplish their assigned tasks in an effective and efficient manner.

**Records Technicians** – Our Records Technicians provide clerical support for the managerial staff and police officers to include transcription of dictation, maintenance of the filing system, computer data entry, payroll, record keeping, development and updating of documents, and assistance to the general public both by telephone and in person.

**Parking/Community Support** – Our Parking/Community Support position is responsible for the oversight of the parking ticket program and for community support responsibilities which include, parking enforcement, traffic direction, motorist assist, recovering lost/stolen property, animal control, crossing guard duties, funeral escort, crowd control at civic events, bicycle enforcement, issuing warning notices for minor ordinance violations, conducting station tours, park patrol, pick-up and delivery duties, and miscellaneous tasks as may be assigned.



RCC Melody Lentz



Records Technician  
Sandra Hass



Records Technician  
Cathleen Swartz



Parking/Community Support  
Linda McVeigh

## Year in Review

The Support Services Staff is responsible for maintaining the official records of the police department, ensuring that all records are processed accurately and in a timely manner. In addition we provide clerical support for the command staff and police officers, as well as assistance to our citizens.

One of the first items of business in 2008 was the reorganization of the Data Entry/Dispatcher position to a Parking/Community Support position. With Patrol Officers and Community Service Officers writing an average of 7,400 parking tickets a year there was a need for guaranteed days set aside for parking duties. The transition of this position went very smoothly due in part to the excellent attitude of our Parking/Community Support staff member.

In August we sent 200 citizen surveys to a random sampling of Whitewater citizens. We received 31% of the surveys back with generally favorable reviews. The information was compiled and disseminated to all staff members and the results were used in formulating the 2009 management plan.

In the fall we began the daunting task of reviewing the incident report guidelines. With this review we started updating how reports should be process for each of the 115 report classifications. It is projected that we will see the completion of this valuable tool in 2009.

With the upgrade and reconfiguration to our Communications Center we found it necessary to acquire another way to process credit card payments at our lobby window. In a cost saving measure, the City Treasurer determined that it would be best to utilize a secure on-line payment option, which we started using in November.

The Support Services Staff attended various training in 2008. In an effort to continue our commitment to excellent customer service, we attended customer service training in December. We also attended yearly CPR/AED training, Microsoft Access training, and Department of Justice Uniform Crime Reporting training.

In 2009 we will look to realigning the Records Communication Coordinator position to create a more definitive line between Communications and Support Services. This realignment is one of the Support Services goals in the Department's Strategic Plan. The final step in the implementation of voice recognition software will occur in the first quarter of 2009. With the use of this software the patrol officers will be able to cut the amount of time that they need to process their written narratives.

As always the Support Services Staff remains committed to maintaining a high standard in our work product, along with providing professional support and assistance to those that we serve.



*Kathryn Boyd*  
*Support Services Manager*

## Office of Emergency Management

The Office of Emergency Management coordinates the planning for the City of Whitewater's response to natural and man-made disasters.

**Emergency Management Coordinator (EMC)** - The Whitewater Police Department has appointed an officer to serve as Emergency Management Coordinator. The Emergency Management Coordinator works closely with City government, the fire department, EMS, and with the county emergency government director in matters of mutual concern. Duties include conducting training, development of policies and procedures, management of grants, and the readiness of our Emergency Operations Center.

### Year in Review

The Whitewater Office of Emergency Management continued to improve upon the overall safety of the community through equipment acquisition and the upgrading of technology associated with the Emergency Management Office and the Emergency Operations Center (EOC). Most of the focus for 2008 was the continued training of all city employees on the National Incident Management Systems (NIMS) and principles of incident command in order to qualify for federal funding. Of significant note was the successful completion of the first "laptop exercise" conducted by city officials involving the continuity of city operations following a simulated compromise of the city municipal building. The following are further highlights of activities conducted in 2008:

During 2008, I participated in several meetings of the Walworth County Local Emergency Planning Committee (LEPC) and assisted in the development of Walworth County's Natural Hazards Mitigation Plan which is scheduled for publication in 2009. A mission trip to Whitewater's Sister City, Bay St. Louis, Mississippi, was conducted in early January providing needed assistance, donated funds and supplies. In January, May and June, I conducted speeches on emergency management topics to local Optimist, Rotary Clubs and at the Lions Club National Conference. Homeland Security brochures were distributed throughout the city and the information was posted on the local cable channel. An orientation session was held with City officials regarding the issuance of Government Emergency Telecommunication Service (GETS) cards for telephone use during emergencies. In March, I gave two speeches to UW-Whitewater students on emergency management activities and local Community Emergency Response Team (CERT) programs.

Twelve weather spotters were activated three times in 2008. These spotters, through their various residential locations allowed for a broad area of coverage when activation was needed and allowed for accurate and longer range notification of storm systems as they approached the city. Severe thunderstorms on June 7<sup>th</sup> and 8<sup>th</sup> and again on June 12<sup>th</sup> resulted in damage in Walworth Jefferson and Rock counties. Whitewater, however, continued to remain safe from these storms with minor wind related damages. Whitewater continued to maintain certification as a "Weather Safe" community for 2008.

In February, I participated in a tabletop exercise for Jefferson County involving pandemic flu response. In March, tornado spotters received training in response and damage assessment following severe weather events. In April, I attended the Wisconsin Emergency Managers Conference in Madison WI. Also in April, the EOC was activated in a simulation setting as part of the police department's accreditation process. In

May, Lt. Gray and I attended an emergency management response conference in Las Vegas NV. Also in May, I updated city shelter plans, reviewed a pandemic flu activation policy for the police department, and attended the annual school safety meeting at the Whitewater Unified School District. In July, the City, in cooperation with the UW-Whitewater and Wisconsin Emergency Management, conducted a tabletop exercise involving a simulated explosion on UW-Whitewater property. An after-action report with several recommendations was completed and submitted to both City and University officials. I published an article on this exercise in the police newsletter. I also conducted the first “laptop exercise” involving continuity of government following a simulated fire at the city municipal building. A recommendation for the implementation of emergency action plans was received from each City department. Once these plans are completed, drills will be conducted in 2009 to insure that the city will be able to continue operations should the municipal building be deemed uninhabitable for any reason. In October, I updated the tornado awareness video which is broadcasted annually on local cable stations. Also in October, I attended the Wisconsin Emergency Management Association conference. In November, I was invited to attend and provide input on a pilot training module entitled ICS for Higher Learning in Madison.

Capital equipment purchases for the year included a complete upgrade of the outdoor warning system. The integration of the system into the communications center was placed on hold pending the completion of the center’s reconstruction which is scheduled for April 2009. Computers and media were purchased for the emergency operations center which will also be used for training and emergency exercises on a regular basis and will be available for immediate use in the event of EOC activation. The installation of this equipment was scheduled to be completed by February 2009. Following the completion of siren system upgrades in July, 100% activation rates were achieved when the systems received their monthly testing. Once the communications center is completed, the testing of sirens will be conducted with more efficiency and will allow for maintenance record keeping.

*Sgt. Michael Ciardo*  
*Emergency Management Coordinator*



### Personnel Changes

#### Promotions



Jessamy Flaherty  
Detective, September



Jim Elder  
Patrol Officer, February

#### New Assignment



Linda McVeigh  
Parking/Community Support,  
February

#### Appointments



Kim Millis  
Dispatcher, January



Alvin Brandl  
Community Service Officer,  
June



Amanda Meddaugh  
Community Service Officer,  
June

Ellen Reddy  
Part-time Dispatcher, August

#### Awards & Commendations

##### *Officer of the Year*



Ofc. Ryan Weston

##### *American Legion Award*



Ofc. Asuzena Villarello

##### *Exceptional Service Award*



Lt. Lisa Otterbacher



#### Resignations

Christopher Stachel  
Community Service Officer, May

Diana Hoff  
Community Service Officer, May



## Community Involvement

The Whitewater Police Department is committed to many of the precepts of a community-oriented philosophy of policing such as our emphasis on problem solving, addressing quality of life concerns, and in developing partnerships with our community. The following photos illustrate some examples of the way in which our personnel reach out and interact with our community throughout the course of the year.



Hispanic Outreach Program



Bike Safety Program



Special Olympics Law Enforcement Torch Run



Law Enforcement Luncheon at Lincoln Elementary



Citizen Academy



Safety Fair held at Wal-Mart



Annual Police Day Ceremony.



Police Department families participate in the Whitewater Holiday Parade



Public Safety Building tours



McGruff special appearances



Cooperation in safety between the Whitewater Police Department, UW-Whitewater Police Department, and Whitewater Fire/Rescue

l – r: UW Ofc. Thompson, WW Firefighter/EMT Zach Acker, and WPD Ofc. Oliver

*“Protecting Our Community”*

## Specialized Programs

**Accreditation** - Accreditation is a process by which a police department comes into compliance with a body of standards which covers virtually every aspect of a law enforcement operation. Accreditation formally recognizes, through an outside source, the quality of our organization, the caliber of our personnel, and serves to place the Whitewater Police Department among the elite in law enforcement agencies in the State of Wisconsin.

**Bicycle Patrol** - The bicycle patrol unit provides an alternate and highly visible means of policing special events and areas of the City, which are inaccessible by motor vehicle, and promotes greater interaction with citizens of the community. Specially trained officers on all-terrain bikes are involved in targeted patrol, crime prevention, public relations, special operations, and bike safety.

**Citizen Academy** - In an effort to enhance our community policing effort, the Whitewater Police Department has developed a citizen police academy. The academy is designed to provide selected members of the community with a hands-on look at the important job of law enforcement. The eight-week curriculum covers such topics as criminal investigation, police ethics, firearms training, officer survival techniques, crime prevention, first aid, court procedures, tactical operations, and police administration. Various members of the department act as instructors for the course.

**Counteract Drug and Alcohol Resistance Education** - CounterACT is a program designed to assist schools, parents, and police in working together to prevent the abuse of alcohol and other drugs among young people in our community. Several of our officers instruct fifth grade children how to resist the pressures to use alcohol, tobacco, and other drugs and to make positive choices in life. They also instruct parents in the positive roles they can play in helping their children resist these substances.

**Crime Prevention** - The mission of the Whitewater Police Department includes crime prevention among its areas of greatest concern. The department is committed to the development and fostering of community based crime prevention efforts. We have a crime prevention coordinator for the department and have developed an associated policy. Specific crime prevention efforts include Operation ID, Crime Stoppers, Safe Night Out, Safety Fair, and Safety Education Presentations. Projected programs include Neighborhood Watch and Business Watch.

**Department Newsletter** - In 1995, the Whitewater Police Department introduced a highly successful newsletter. The quarterly publication promotes a feeling of belonging, teamwork, and community policing among our employees. Although the newsletter is directed at our own members, it is made available to interested city officials, citizens, and members of the local law enforcement community. The newsletter is aimed at making a positive statement about our people and our organization.

**Field Training Officers Program** - Field Training Officers are responsible for training and educating new officers through a very comprehensive and structured program. The intense training prepares recruit officers to face and correctly respond to a wide range of physically and mentally challenging situations

**Honor Guard** - The honor guard is a voluntary unit comprised of uniformed officers of the Whitewater Police Department. The honor guard represents our department and our city at funerals and special events.

**ID / Evidence Technicians** - Evidence Technicians are trained and equipped to process crime scenes, e.g. fingerprints, photographs, collection and preservation of evidence. Evidence Technicians allow for the rapid response to situations, which may require the gathering of evidence in a timely manner.

**McGruff Program** - The McGruff the "Crime Dog" safety project started in December of 1992. Using the universally recognized McGruff Dog, children are taught to say no to drugs, alcohol, vandalism, gangs,

molestation, and abuse. McGruff's primary function is to bring his message to the elementary school children in the Whitewater area. McGruff has also made many public appearances. McGruff is always accompanied by a uniformed police officer.

**Sensitive Crimes Investigative Team** - Recognizing the intense and painful psychological and social pressures placed on the victims of sensitive crimes, the Whitewater Police Department approaches the investigation of such offenses with great sensitivity for the victim and with the unique skill afforded by a specialized Sensitive Crimes Investigative Team. The team is comprised of officers who are responsible for the investigation of complaints related to sexual assault and child abuse/neglect that require specialized training and intervention.

**Unified Tactics Instructors** – These officers are responsible for the development and presentation of various tactical skills and techniques to other Department personnel. These instructors are specifically responsible for training and educating officers in defense and arrest tactics, emergency vehicle operation, and in firearms qualification and proficiency.



Accreditation



Bicycle Patrol



Citizen Academy



Firearms Instructors



Defensive Tactics Instructors



Emergency Vehicle Operation



CounterAct Drug and Alcohol Resistance Education



Honor Guard



ID/Evidence Technicians

## Maintaining Professional Policing

It is crucial for the community to have confidence in its police department. The internal affairs function of the Whitewater Police Department is important for the maintenance of professional conduct. The integrity of a law enforcement agency depends on the personal ethics and discipline of each employee.

It is the policy of the Whitewater Police Department to promptly investigate allegations of misconduct or wrongdoing by department members and to take appropriate action to discipline, change policy, or exonerate the employee.

The Department encourages citizens to bring forward legitimate complaints regarding misconduct by employees. It also recognizes that malicious and false accusations are sometimes made. Nevertheless, all allegations must be properly investigated so as to ensure the integrity of the Department and our employees. This is accomplished through an internal system of investigation and review founded on objectivity, fairness, and justice.

An internal affairs investigation can result in five different findings:

**Unfounded:** Investigation indicates that the allegations are false.

**Sustained:** The allegations are supported by sufficient evidence to conclude they are true.

**Not Sustained:** Insufficient evidence to either prove or disprove the allegations.

**Exonerated:** Investigation indicates that the incident occurred, but was justified, lawful, and proper under the circumstances.

**Policy Failure:** The investigation revealed that the allegations are true; however, the employee was acting in accordance with an established department policy.

A sustained disposition may result in disciplinary action ranging from reprimand, suspension, demotion or dismissal.

During 2008 the Whitewater Police Department received one formal citizen complaint. The complaint involved a dispute surrounding property and the rightful owner of that property. The investigation supported that the ownership of the item in question was handled appropriately by the responding law enforcement personnel. The complaint was unfounded.

Minor complaints received during 2008 which were handled via informal inquiry are not included in this overview.

## Wisconsin Unified Crime Reporting Index for the City of Whitewater

**TOTAL INDEX CRIME** increased by 1% in 2008, according to the Office of Justice Assistance. This is due to an increase in both crimes against persons and property crimes.

Eight incidents of **MOTOR VEHICLES THEFT** (six cars and two trucks) were reported during 2008, which is five more than in 2007 when there were three motor vehicles stolen. Of the 2008 incidents, the keys had been left in all of the vehicles. Four of the motor vehicle thefts were cleared by arrest (or exceptional clearance) in 2008.

### Wisconsin Unified Crime Reporting Index Offenses for the City of Whitewater 2008 compared to 2007

Violent Crime Offenses	2007		2008	
	# offenses	loss amount	# offenses	loss amount
Murder/Non-Negligent Manslaughter	-	\$ 0	-	\$ 0
Forcible Rape *	9	\$ 0	3	\$ 0
Robbery	1	\$ 1,750	3	\$ 310
Aggravated Assault	9	\$ 0	14	\$ 0
Property Crime Offenses	2007		2008	
	# offenses	loss amount	# offenses	loss amount
Arson	1	\$ 10	1	\$ 1
Burglary	74	\$ 93,949	51	\$ 40,937
Motor Vehicle Thefts	3	\$ 4,200	8	\$ 25,420
Total Thefts (breakdown of thefts below)	240	\$ 54,508	262	\$ 75,177
▪ All Other	68	\$ 10,383	76	\$ 10,929
▪ Motor Vehicle Parts/Accessories	18	\$ 5,172	14	\$ 2,970
▪ Bicycles	40	\$ 6,303	33	\$ 5,005
▪ Coin Operated Machines	5	\$ 617	1	\$ 24
▪ From Motor Vehicles	46	\$ 18,452	47	\$ 9,151
▪ From Buildings	44	\$ 12,192	51	\$ 45,390
▪ Pocket Picking	5	\$ 571	-	\$ 0
▪ Purse Snatching	-	\$ 0	-	\$ 0
▪ Shoplifting	14	\$ 818	40	\$ 1,708
<b>Grand Total of All Offenses</b>	<b>337</b>	<b>\$ 154,417</b>	<b>342</b>	<b>\$ 141,845</b>

\* There were five sexual assault incidents (1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> degree) in 2008 compared to eleven in 2007. (Note: These numbers are not reflected in the Wisconsin Unified Crime Reporting Index Crime statistics.)

### 2008 Property Stolen and Recovered

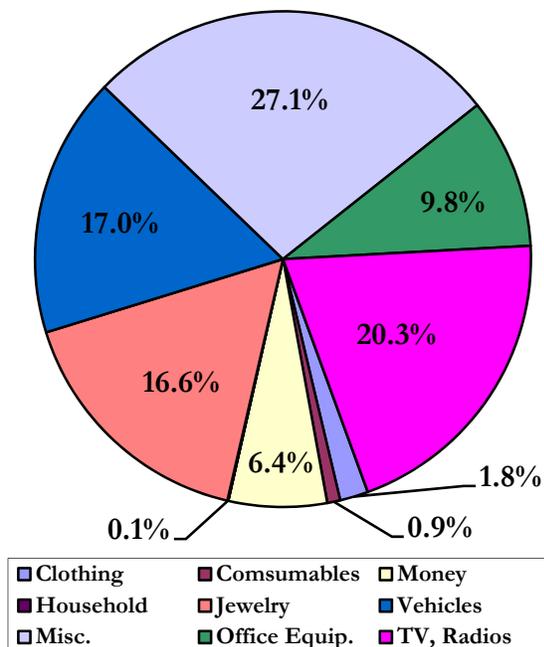
The total dollar amount of **PROPERTY STOLEN** in 2008 was \$141,844 with \$62,519 being recovered, a recovery rate of 44%. Compared to 2007, the value of stolen property decreased by \$12,563 or 8%.

In addition to the recovery of stolen property in 2008, there was \$1,170 recovered as a result of restitution paid for investigative costs and “non-sufficient funds” checks cashed. This is a decrease from 2007 when \$4,674 was recovered.

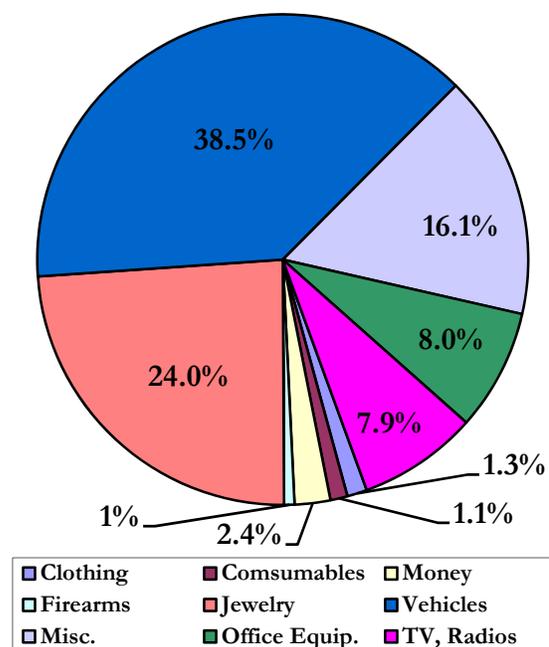
### Property Stolen vs. Property Recovered

Type of Property	Stolen	Recovered	Recovery Rate
	dollar amount	dollar amount	percentage
Clothing and Furs	\$ 2,614	\$ 823	31 %
Consumable Goods	\$ 1,208	\$ 700	58 %
Currency, Notes, Etc.	\$ 9,085	\$ 1,472	16 %
Firearms	\$ 0	\$ 425	0 %
Household Goods	\$ 80	\$ 0	0 %
Jewelry and Precious Metals	\$ 23,578	\$ 15,000	64 %
Locally Stolen Motor Vehicles	\$ 24,100	\$ 24,100	100 %
Miscellaneous	\$ 38,457	\$ 10,070	26 %
Office Equipment	\$ 13,929	\$ 5,000	36 %
Televisions, Radios, Stereos	\$ 28,793	\$ 4,929	17 %
<b>Total</b>	<b>\$ 141,844</b>	<b>\$ 62,519</b>	<b>44 %</b>

Stolen Property



Recovered Property



## Arrests for 2008

In the areas of major crime, **ARRESTS** for aggravated assault, simple assault, disorderly conduct, reckless endangering safety, enticement, theft, motor vehicle theft, weapons and criminal trespassing have increased compared to 2007. Arrests for burglary, criminal damage, possession of controlled substances, operating motor vehicle while under the influence, fraud, forgery, liquor laws, sexual assault, possession/receive stolen property, obstruct/resist officer and bail jumping have decreased for 2008.

There were 193 **CRIMINAL DAMAGE** incidents reported to this department in 2008, a decrease of seven or 4% compared to 2007 when there were 200 incidents. There were 43 arrests made for criminal damage in 2008 compared to 82 arrests in 2007. This is a decrease of 48 or 59%. The total loss amount for 2008 due to criminal damage (or damage incurred during the commission of other crimes) was \$60,256. This is a decrease of \$70,190 or 54% compared to 2007 when there was a loss of \$130,446. Restitution was paid in 19 incidents in 2008, a decrease of 23 from 2007 in which restitution was paid in 42 incidents. The amount of restitution received for 2008 losses was \$7,362 compared to \$42,606 recovered in 2007, a decrease of \$35,244 or 83%.

There were 155 arrests for **OPERATING A MOTOR VEHICLE WHILE UNDER THE INFLUENCE** of alcohol or drugs in 2008. These shows a decrease of 16 arrests or 9% from 2007 when there was a total was 171. There were an additional 139 citations written for illegal blood alcohol content in addition to the operating a motor vehicle while under the influence citations.

A total of 669 Whitewater Municipal Court **WARRANTS** were cleared by the department during 2008. There were an additional 158 warrants or apprehensions served for other agencies.

In 2008, there was one municipal citation written for **PARKING TICKETS** that were contested by the public.

## Monthly Breakdown of Arrests

Month	Adult	Juvenile	Total
	# of arrests	# of arrests	# of arrests
January	303	25	328
February	230	45	275
March	191	56	247
April	302	30	332
May	215	32	247
June	190	39	229
July	196	37	233
August	257	29	286
September	281	35	316
October	349	47	396
November	255	26	281
December	231	40	271
<b>Total</b>	<b>3,000</b>	<b>441</b>	<b>3,441</b>
<b>Monthly Average</b>	<b>250</b>	<b>37</b>	<b>287</b>

### Comparison of Arrests (Adult and Juvenile) by Year by Category

Type of Arrests	2003	2004	2005	2006	2007	2008
	# of arrests					
Animal - License Required/ at Large /Noise	-	-	-	-	10	4
Arson	-	1	-	-	-	-
Assault (Aggravated)	24	18	17	9	6	23
Assault (Other)	57	32	49	46	34	52
Bail Jumping	23	60	58	50	47	43
Bomb Threat	-	-	-	-	-	-
Burglary	33	18	6	28	95	5
Cigarette/Tobacco Violation	-	-	-	-	35	46
Cigarette Deliver / Provided by Non-Retail	-	-	-	-	1	-
Citations Written for Parking Tickets	-	-	-	-	4	1
Contribute to Delinquency	-	-	-	-	1	4
Contribute to Truancy	-	-	-	-	3	-
Controlled Substance – Possession	121	181	157	123	75	75
Controlled Substance – Sale/Manufacturing	25	20	26	10	10	4
Court Order Violation	-	-	-	-	12	6
Criminal Damage	51	66	63	48	82	43
Criminal Trespassing	-	-	-	-	4	7
Curfew	-	-	-	-	44	39
Disorderly Conduct	393	401	406	391	361	384
Embezzlement	-	-	-	-	-	-
Emergency Detention / Protective Custody	-	-	-	-	41	68
Encourage Probation / Parole Violation	-	-	-	-	1	-
Escape	-	-	-	-	-	1
Extortion	-	-	-	-	1	-
Failure to Obey Officer	17	28	22	12	12	12
False Imprisonment	-	-	-	-	-	2
Fireworks - Sell / Discharge without Permit	-	-	-	-	1	1
Forgery and Counterfeiting	21	19	10	41	39	10
Fraud	152	191	170	173	116	53
Harbor / Aid a Felon	-	-	-	-	1	-
Illegal Blood Alcohol Content (IBAC)	-	-	-	-	167	139
Illegal Open Letter or Package	-	-	-	-	-	43
Liquor Laws	489	713	537	640	620	502

Type of Arrests (continued)	2003	2004	2005	2006	2007	2008
	# of arrests					
Littering	-	-	-	-	-	3
Local Warrants Served	-	-	-	-	136	189
Motor Vehicle Theft	4	4	2	5	3	4
Murder and Non-Negligent Manslaughter	-	-	-	-	-	-
Negligent Handling of Burning Materials	-	-	-	-	-	-
Noise	28	39	43	36	29	17
Obstruct/Resist Officers	65	68	57	61	55	47
Obstructions on Streets Prohibited	-	-	-	-	-	3
Offenses Against Family and Children	8	1	3	1	2	5
Operate Auto While Intoxicated	197	249	225	169	171	155
Pornography / Obscenity	-	-	-	-	1	2
Possession of Drug Paraphernalia	-	-	-	-	41	60
Prostitution (Enticement)	-	-	-	-	3	7
Reckless Endangering Safety	3	-	3	5	2	8
Registered Sex Offender Photograph Minor	-	-	-	-	-	1
Robbery	2	-	2	1	-	-
Runaway	-	-	-	-	19	13
Sex Offenses (Other)	1	7	4	12	9	3
Sexual Assault – 1 <sup>st</sup> Degree	3	3	2	3	5	3
Sexual Assault – 2 <sup>nd</sup> Degree	5	12	5	6	8	3
Sexual Assault – 3 <sup>rd</sup> Degree	-	-	-	1	3	1
Sexual Assault – 4 <sup>th</sup> Degree	6	11	2	1	5	6
Solicitors / Peddlers Prohibited	-	-	-	-	1	-
Stolen Property	1	-	4	5	3	-
Theft (Except Motor Vehicle)	155	125	97	114	124	154
Traffic Offenses	823	1,166	981	877	767	979
Traffic Ordinance Violations	-	-	-	-	1	3
Truancy	-	-	-	-	47	28
Warrant / Pickups for Other Agencies	-	-	-	-	148	158
Weapons (Conceal/Possess/Negligent Use)	20	24	18	23	9	19
Zoning Violations	-	-	-	-	4	3
Miscellaneous Charges *	336	324	313	335	N/A	N/A
<b>Total</b>	<b>3,063</b>	<b>3,781</b>	<b>3,282</b>	<b>3,226</b>	<b>3,419</b>	<b>3,441</b>

\* Miscellaneous Charges for 2007 and 2008 are incorporated into the list of arrests by year.

## Juvenile Crime

During 2008 there were 441 charges filed against **JUVENILES**, compared to 529 in 2007, a decrease of 88. Accounting for the majority of arrests were disorderly conduct, theft, traffic, liquor law, cigarette/tobacco violations, truancy and curfew violations.

### Comparison of Juvenile Arrests by Age by Category

Type of Arrests	12 & under	13-14	15	16	17	Total
	# of arrests					
Animal - License Required/at Large/Noise	-	-	-	-	-	-
Arson	-	-	-	-	-	-
Assault (Aggravated)	-	1	-	-	-	1
Assault (Other)	1	6	3	1	-	11
Bail Jumping	-	-	-	-	1	1
Bomb Threat	-	-	-	-	-	-
Burglary	-	-	-	2	-	2
Cigarette/Tobacco Violation	-	8	14	16	8	46
Cigarette Deliver / Provided by Non-Retail	-	-	-	-	-	-
Citations Written for Parking Tickets	-	-	-	-	-	-
Contribute to Delinquency	-	1	1	-	-	2
Contribute to Truancy	-	-	-	-	-	-
Controlled Substance – Possession	-	5	1	2	1	9
Controlled Substance – Sale/Manufacturing	-	-	-	-	1	1
Court Order Violation	-	4	-	-	-	4
Criminal Damage	1	3	1	2	2	9
Criminal Trespassing	-	-	-	-	-	-
Curfew	5	7	6	16	9	43
Disorderly Conduct	10	37	25	18	10	100
Embezzlement	-	-	-	-	-	-
Emergency Detention / Protective Custody	1	4	1	2	-	8
Encourage Probation / Parole Violation	-	-	-	-	-	-
Escape	-	-	1	-	-	1
Extortion	-	-	-	-	-	-
Failure to Obey Officer	-	-	-	-	-	-
False Imprisonment	-	2	-	-	-	2
Fireworks - Sell / Discharge without Permit	-	-	-	-	-	-
Forgery and Counterfeiting	-	-	-	-	-	-
Fraud	-	-	-	-	-	-
Harbor / Aid a Felon	-	-	-	-	-	-
Illegal Blood Alcohol Content (IBAC)	-	-	-	-	-	-
Illegal Open Letter or Package	-	-	-	-	-	-
Liquor Laws	-	4	12	10	8	34
Littering	-	-	-	-	-	-
Local Warrants Served	-	1	1	-	2	4
Motor Vehicle Theft	-	-	-	-	1	1

Type of Arrests (continued)	12 & under	13-14	15	16	17	Total
	# of arrests					
Murder and Non-Negligent Manslaughter	-	-	-	-	-	-
Negligent Handling of Burning Materials	-	-	-	-	-	-
Noise	-	-	-	-	-	-
Obstruct/Resist Officers	2	1	1	1	1	6
Obstructions on Streets Prohibited	-	-	-	-	-	-
Offenses Against Family and Children	-	-	1	-	-	1
Operate Auto While Intoxicated	-	-	-	-	-	-
Pornography / Obscenity	-	-	-	-	-	-
Possession of Drug Paraphernalia	-	3	3	-	5	11
Prostitution (Enticement)	-	-	-	-	-	-
Reckless Endangering Safety	-	-	-	-	-	-
Registered Sex Offender Photograph Minor	-	-	-	-	-	-
Robbery	-	-	-	-	-	-
Runaway	-	6	3	-	4	13
Sex Offenses (Other)	-	-	-	-	-	-
Sexual Assault – 1 <sup>st</sup> Degree	-	1	-	1	-	2
Sexual Assault – 2 <sup>nd</sup> Degree	-	2	-	-	-	2
Sexual Assault – 3 <sup>rd</sup> Degree	-	-	-	-	-	-
Sexual Assault – 4 <sup>th</sup> Degree	-	-	1	-	-	1
Solicitors / Peddlers Prohibited	-	-	-	-	-	-
Stolen Property	-	-	-	-	-	-
Theft (Except Motor Vehicle)	6	3	7	24	3	43
Traffic Offenses	-	-	2	18	25	45
Traffic Ordinance Violations	-	-	-	-	-	-
Truancy	1	3	6	8	8	26
Warrant / Pickups for Other Agencies	-	1	1	-	3	5
Weapons (Conceal/Possess/Negligent Use)	1	1	2	1	2	7
Zoning Violations	-	-	-	-	-	-
<b>Total</b>	<b>28</b>	<b>104</b>	<b>93</b>	<b>122</b>	<b>94</b>	<b>441</b>

### Year Comparison of Juvenile Charges by Age

Year	12 & under	13-14	15	16	17	Total
	# of arrests					
2003	28	101	90	129	135	483
2004	20	58	83	114	140	415
2005	15	68	84	116	117	400
2006	8	53	96	129	195	481
2007	26	78	83	149	193	529
2008	28	104	93	122	94	441

## Motor Vehicle Accidents

**MOTOR VEHICLE ACCIDENTS** increased by 55 or 19% in 2008. Hit and run accidents decreased by 12 or 17% and personal injury accidents decreased by eight or 20%. There were two traffic fatalities in 2008.

### Accidents by Category by Year

Type of Accident	2003	2004	2005	2006	2007	2008
	# of incidents					
Fatal	1	0	1	1	0	2
Personal Injury	44	35	50	32	41	33
Pedestrian	5	5	2	1	12	6
Hit and Run	82	68	66	78	71	59
Property Damage > \$1,000	131	116	119	88	103	138
Property Damage < \$1,000	69	95	79	66	67	111
<b>Total</b>	<b>332</b>	<b>319</b>	<b>317</b>	<b>266</b>	<b>294</b>	<b>349</b>

### Accidents by Month by Year

Month	2003	2004	2005	2006	2007	2008
	# of incidents					
January	25	34	30	19	23	33
February	40	25	32	22	29	50
March	24	29	24	24	29	22
April	29	29	19	24	16	22
May	15	27	22	29	26	15
June	21	28	22	15	18	23
July	29	19	30	11	23	17
August	25	15	16	12	18	15
September	31	27	29	19	22	40
October	46	31	22	32	22	31
November	19	37	26	26	24	32
December	28	18	45	33	44	49
<b>Total</b>	<b>332</b>	<b>319</b>	<b>317</b>	<b>266</b>	<b>294</b>	<b>349</b>

## Miscellaneous Activities

Of the 12 persons **INCARCERATED** in the City jail during 2008, 11 were male and one was a female. This is a decrease of 15 individuals or 56% compared to 27 persons confined in 2007. In accordance with state statutes, the annual jail inspection found our jail to be in compliance with all statutory and departmental requirements, and in an orderly condition.

There were 8,071 **CALLS FOR SERVICE** to the Whitewater Police Department in 2008, an increase of 618 or 8% compared to 2007. This increase included all areas of complaints. The department responded to 576 emergency medical calls in 2008 compared to 564 in 2007.

The department responded to 356 **NOISE COMPLAINTS** during 2008 and issued 17 citations. This figure shows a decrease of 48 complaints compared to 2007 when we responded to 404 complaints and issued 29 citations.

There were 297 **ANIMAL COMPLAINTS** during 2008 compared to 261 in 2007, an increase of 36 or 14%. These complaints cover noise by dogs, cats, or other animals, animals disturbing garbage, running at large, or lost and found animals.

The department issued a total of 7,138 tickets for **PARKING VIOLATIONS** during 2008, compared to 8,270 in 2007, a decrease of 1,132. A total of \$126,944 revenue was collected during 2008 from parking violation tickets. This reflects a decrease of \$9,780 or 7% compared to the 2007 revenue of \$136,724.

The department sold a total of 198 **PARKING PERMITS** in 2008 to downtown residents and to downtown business employees. Downtown Employee Parking Permits made up 38 of the total sold. The remaining 160 were sold to downtown residents for parking in permitted spaces in various lots in the downtown area.

During 2008, officers of this department responded to 146 **FALSE ALARMS** at business establishments and public buildings. This is an increase of 39, compared to 2007 when there were 107 false alarms.

### Miscellaneous Activities Comparison by Year

Type of Activity	2003	2004	2005	2006	2007	2008
	# incidents					
Calls for Service	8,890	8,632	8,574	8,549	7,453	8,071
Family Disturbances	30	35	46	39	40	49
Open Window and/or Doors	17	9	10	11	6	7
Noise Complaints	436	476	474	504	404	356
Noise Citations Issued	28	39	43	36	29	17
Animal Complaints	356	301	307	313	261	297
False Alarms	137	124	140	96	107	146
Parking Permits Issued	-	-	-	-	114	198
Bike Licenses Issued	18	35	24	16	34	26

## Open Records Requests

During 2008 there were 2,997 **OPEN RECORDS** requests processed. Of the 2,997 requests the department completed 898 requests for **BACKGROUND CHECKS** of individuals. Also included in the total were 13 miscellaneous open record requests, 196 requests for motor vehicle accident reports, 493 requests for incident reports, and 1,397 incident reports were sent to other government agencies for law enforcement purposes.

The department processed record checks for 49 persons involved in 38 **ALCOHOL BEVERAGE LICENSE APPLICATIONS**, and 173 **APPLICATIONS FOR BEVERAGE OPERATORS LICENSES** (bartender) during 2008.

Type of Request	2005	2006	2007	2008
	# requests	# requests	# requests	# requests
Incident Reports (to other government agencies)	1,014	842	830	1,397
Incident Reports (to public)	394	435	443	493
Motor Vehicle Accident Reports	349	228	249	196
Background Checks	809	863	923	898
Miscellaneous	14	7	11	13
<b>Total Requests</b>	<b>2,580</b>	<b>2,375</b>	<b>2,456</b>	<b>2,997</b>

## WPD Personnel Training, Overtime and Presentations

Department personnel participated in 3,472 hours of **TRAINING** in 2008, compared to 1,789 hours in 2007, an increase of 1,683 hours or 94%. This training covered all phases of law enforcement.

During the year officers of the department worked 5,895 hours of **OVERTIME** compared to 5,153 hours in 2007, an increase of 743 hours. This includes holiday overtime.

In 2008 there were 38 **PRESENTATIONS** given by department personnel. These presentations included information on traffic safety and alcohol awareness to high school driver's education classes, alcohol awareness for college students, Internet safety for children and adults, Internet crimes and investigation of computer crimes, identity theft, sexual assault awareness, emergency management, accreditation process, juvenile crimes, Hispanic community outreach, safety awareness and protective behaviors for children, city and campus issues, department information, and job fairs. Included in this year's total are 13, forty-five minute sessions of CounterAct drug and alcohol awareness presentations. These sessions are presented by the Juvenile Officer on a yearly basis for elementary school fifth graders. Also included is one presentation to the parents of each of the fifth grade classes.

Type of Statistic	2005	2006	2007	2008
	# hours/speeches	# hours/speeches	# hours/speeches	# hours/speeches
Training Hours	2,362	2,659	1,789	3,472
Overtime Hours	4,441	4,470	4,324	4,705
Holiday Overtime Hours	930	1,090	829	1,190
Presentations given by WPD Personnel	27	23	38	38

## 2009 Management Plan

Based on an assessment of departmental operations, supervisory and command staff discussions, budgetary considerations, accreditation standards, and a review of our current Strategic Plan, we propose the following organizational goals and objectives for 2009. Our goals represent direct and definitive objectives for us to accomplish over the course of the year. Other issues will be reviewed and projects developed as opportunities arise or as conditions change.

### 1. To Conduct a Police-Citizens Academy:

Citizen academies have played an important role in our community policing efforts and have served to enhance public awareness of safety related issues. Each ten-week academy provides members of our community with a highly interactive perspective of law enforcement and public safety operations. In recent years we have included Fire Suppression, Emergency Medical Service, and Emergency Government as subjects taught in our academy. In 2009, we intend to conduct our seventh such citizen academy. This year we also hope to begin to use Citizen Academy as a means of recruiting for our Community Emergency Response Teams (CERT).

### 2. To Complete the Upgrade of Our Public Safety Communications Center and Enhancements to Our Communication Systems:

Perhaps the most significant technological improvement that we will undertake in 2009 is the completion of the upgrade to our radio communications center and systems. The upgrade will include completely new radio consoles for two dispatch positions, remodeling of the communications center, a Net Clock system which will synchronize all equipment within the communications center, better audio and visual monitoring of selected areas of the station and the Municipal Building, and the integrated upgrade of the emergency early warning system.

The extensive nature of this project will call for several months of patience and cooperation by our communications personnel. In the end, the upgrade will be of significant benefit to our dispatchers as well as to all local public safety entities, i.e. the Whitewater Police Department, UW-Whitewater Police Services, Whitewater Volunteer Fire Department and Emergency Medical Service, and City/County Emergency Government.

### 3. To Develop and Implement a New Patrol Accountability System:

In 2009, we intend to develop and implement a new patrol accountability system that will dedicate police officers to particular areas or sectors of the City. Officers will continue answering calls and patrolling throughout the entire City, but will have additional responsibilities for assigned areas. These responsibilities may include problem solving, targeted traffic and parking enforcement, crime prevention activities, special operations, and addressing quality of life issues.

Our citizen surveys tell us that most of what residents are concerned about are not necessarily criminal matters, but quality of life issues. Things like speeding cars, loose dogs, and noise. Citizens also want to see the police more often. A new patrol accountability system aims to address these issues. A system such as this may also include more foot and bike patrol as well.

#### **4. To Increase our Traffic Safety/Enforcement Efforts (particularly on West Main Street):**

In view of recent community concerns regarding pedestrian safety along Main Street in the “Campus Corridor” between Prairie and Prince Streets, we will periodically conduct targeted traffic safety/enforcement operations in that area. Violations targeted will include speeding, drunk driving, and seat belt usage.

At the same time, we will use our traffic speed board/trailer as a proactive measure, continue to work with City and Campus media in publicizing safety tips for both drivers and pedestrians, and coordinate our efforts with the UW-Whitewater Police Department. In the meantime, we await the results of the traffic engineering study which may provide additional recommendations for the City to undertake. Enforcement, education, and engineering are all factors in making for safer streets.

#### **5. To Accomplish Annual Team Goals:**

Per policy, on an annual basis each shift or team of officers formulates and then seeks to accomplish certain specific goals and objectives. Our Sergeants will be submitting their annual team goals in the weeks ahead. Objectives generally fall into three categories, i.e. traffic enforcement/safety, anti-crime/problem solving, and community policing/crime prevention.

In recent years our officers have been very successful in applying these objectives in addressing such issues as the stability of the “central city” residential area adjacent to the east side of campus, clearing up a backlog of active arrest warrants, and controlling alcohol related violations at or near downtown taverns. Officers have also reduced traffic congestion and speed violations around school zones, and enforced speed limits on the Hwy 12 By-pass.

#### **Conclusion:**

The Whitewater Police Department is a very progressive and highly professional law enforcement agency comprised of very dedicated, courageous, and compassionate men and women. We continue to make significant progress on a broad range of strategic issues, e.g. recruitment and selection of quality personnel, ensuring a high standard of training for all of our employees, maintaining policies and practices in accord with national standards, ensuring quality command level training for all of our supervisors, providing state-of-the-art safety equipment, delivering quality safety service to our community, etc. All of what we accomplish serves to reinforce and uphold our organizational philosophy and adage that “if you hire the right people, provide them with the right training, right policies, right equipment, and the right supervision then the right things are going to happen”.

We take great pride in our professional growth and development and in the knowledge that we are doing a very good job of protecting our community. We are very diligent in combating crime, recovering property, enforcing code violations, providing first-line emergency medical service, promoting traffic safety, effectively dealing with sensitive crimes, countering drug and alcohol violations, and in improving the quality of life in our community. We continue to make Whitewater an inhospitable place for those who would engage in criminal conduct. In doing so, we are living up to our motto of “Protecting Our Community”.